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June 22, 2009

Dr. Larry Gustin  
6302 Eaglebrook Avenue  
Tampa, FL 33625

Dear Larry,

Thank you so much for joining us for our Orlando Initial Care Team Training on June 11. I truly appreciate your willingness to share your story with our students, and help to enrich their learning experience.

Here is some of the feedback we received from our Care Team members at the end of the class:

*"... the first-hand account of our guest speaker, Dr. Larry Gustin, gave me the clearest sense of what it means to be a Care Team member."*

*"The guest speaker providing his personal account was the best."*

*"Getting to hear the guest speaker's real situation was the most effective part of the training."*

*"Hearing about actual events from our guest speaker was very helpful."*

*"I appreciated having the guest speaker here to answer my questions."*

So thank you again, and we do hope you'll honor us with your presence at future Care Team Trainings.

With gratitude,



Marlene Sellers  
Analyst, Emergency Response Programs  
JetBlue Airways

cc: Ms. Heidi Snow, ACCESS Founder & Executive Director