



Heidi Snow Addresses “Advanced Family Assistance” Class At NTSB Training Center

Heidi Snow, founder of AirCraft Casualty and Emotional Support Services (ACCESS), addressed 45 participants during the June 2008 “Advanced Family Assistance” course provided by the National Transportation Safety Board. Student comments reflected the profound impact of Heidi’s presentation:

“Heidi’s presentation gave me a deeper understanding of what family members experience after losing a loved one during an aviation disaster.”

“Heidi has personally experienced this and she is very dedicated to helping others who are also grieving. ACCESS is an excellent resource for us to have!”

Sharon Bryson, Director of the NTSB’s Office of Transportation Disaster Assistance, notes Heidi’s personal experience allowed the students to learn directly from a family member affected by an aviation tragedy. “The students applauded Heidi’s candor about the emotional impact of this life-changing event. We were very fortunate to have her provide this first-hand education to the students,” stated Mrs. Bryson.