

The New York Times

Plane-Crash Families Credit Mayor's Presence

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To the Editor:

Those of us who lost loved ones in the crash of Trans World Airlines Flight 800 appreciate having the Mayor of one of the largest cities in the world take time to express his support during the most devastating experience of our lives. Mayor Rudolph W. Giuliani was with us, physically present as he embraced us day after day during this tragedy. He and his staff offered assurance and support when we needed it most. His staff was responsive in an expeditious manner when other resources failed.

The Mayor's strong handshakes, reassuring words and sympathetic ear will be important factors in our ability to continue our lives. His presence made me feel that the entire city of New York is behind me as I grieve. Our city was represented in the greatest light to the mourners who came great distances to grieve where their loved ones last lived. New York, be proud.

HEIDI SNOW

New York, Aug. 19, 1996